

What is JIGSAW-E?

A guide for JIGSAW-E Patient Panel members and Partners

JIGSAW-E stands for 'Joint Implementation of Guidelines for oSteoArthritis in Western Europe'



What is the aim of JIGSAW-E?

The aim of JIGSAW-E is to translate successful research findings into real world clinical practice to improve the quality of Primary Care (offered by a General Practitioner / family doctor) in consultations for osteoarthritis (OA) across five European countries. Research has shown that the quality of care management of OA varies greatly from country to country.

Where did JIGSAW-E come from?

JIGSAW-E is an extension of JIGSAW, which is an implementation project based on MOSAICS (Management of Osteoarthritis in Consultation) - a research study conducted by Keele University. Whereas JIGSAW primarily covers the West Midlands, an area in the U.K. around Keele University, JIGSAW-E aims to roll out the same innovations into real world clinical practice further afield across Europe.

The five countries to be involved in JIGSAW-E are:

- The UK (West Midlands)
- Netherlands (Leiden and Rotterdam)
- Norway (Oslo and Bergen)
- Denmark (Southern Denmark)
- Portugal (Algarve)

MOSAICS

Keele's MOSAICS project (Management of Osteoarthritis in Consultation) investigated a new model of supported self management. The research developed and tested four new innovations. These were:

- 1) An OA guidebook
- 2) A model OA consultation
- 3) Training for family doctors and practice nurses to deliver the model consultation
- 4) The development of measures of quality care.

JIGSAW-E is rolling out these innovations into real world clinical practice across Europe.

How will JIGSAW-E help improve the care of patients with OA?

JIGSAW-E will:

- Address the unmet needs of patients and health care professionals in the management of OA
- Support the systematic implementation of International Guidelines and Quality Standards for OA across the five different European sites

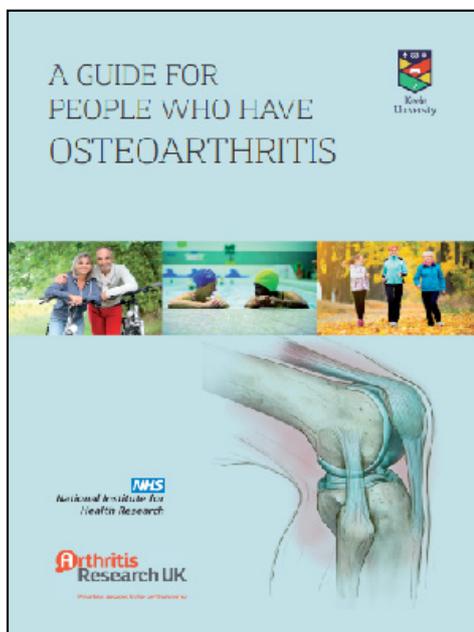
How can patient involvement help the JIGSAW-E project?

The Keele project team have brought together key stakeholders and networks linked to JIGSAW-E to share knowledge and learn from each other (this will be known as a 'Community of Practice'). Patient and Public Involvement and Engagement (PPIE) will be central to this process and will help shape the roll out of JIGSAW-E across the five countries. PPIE will have an active role in adapting the JIGSAW-E innovations and patient information resources so that they are understandable, useful and accessible for the different patient populations. PPIE will also be key to understanding and engaging with the local patient population and clinical practices in the respective countries to help influence decision makers to adopt JIGSAW-E and support its long term implementation.



JIGSAW-E is aiming to deliver the following improvements:

- High quality care as standard for patients with osteoarthritis across the five countries, through evidence based practice.
- Increased patient satisfaction and clinical outcomes through the implementation of NICE guidelines (National Institute for health and Care Excellence in the UK) internationally, and access to written information (OA guidebook)



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